

Dear guests, welcome to Samobor!

We strive to preserve our health through responsible behavior. We wish you a relaxing holiday with a dose of caution and adherence to these recommendations. Help us preserve the health of our destination. As we are all already familiar with the current situation worldwide and COVID-19 infection, we bring you a few precautions to follow during your stay:

- Social distance - please keep a distance of 1.5 m from members of any other group of guests and the host
- Please contact us if you run out of disinfectant or other hygiene supplies. We'll provide you with thermometers, disposable gloves and masks if necessary.
- We have always paid attention to hygiene standards in this facility, especially during the epidemic. If you want to change linen or towels more often, do not hesitate to contact us. Please ventilate the rooms in your accommodation unit frequently. If you are leaving the property, turn off the air conditioning and leave the windows open – wide in case of nice weather, partially if it is rainy.

PRECAUTIONS IN THE DESTINATION

- Adhere to current social distance and self-protection measures.
- If you visit museums and other cultural institutions, indoor restaurants and bars, other indoor spaces, follow the measures prescribed at the entrance. Take advantage of the natural and cultural charms of the destination that can be enjoyed outdoors.

IN CASE OF OCCURRENCE OF SYMPTOMS OF DISEASE DURING STAY:

If you start to develop symptoms of the disease after arriving at the accommodation, please follow the following steps:

1. Complete the SARS-COV-2 Infection Assessment Questionnaire (COVID-19)
2. Contact your host by phone
3. Submit a questionnaire (email, picture, in person)
4. Wait for further instructions from your host

IMPORTANT TELEPHONE NUMBERS

Host contact: _____

Coronavirus Call Center: +385 113; +385 112. Every day epidemiologists and experts answer inquiries from 8 am to 4 pm.

Samobor Tourist Board: +385 1 3360 044. We are at all times available for any questions and concerns during your stay.